

HENDON RESIDENTS FORUM

Thursday 21 October 2010

Barnet Multicultural Community Centre, Algernon Road, Hendon NW4

ISSUES TO BE CONSIDERED

Issue Raised	Response
<p>1. Presentation: 'Core Strategy – Publication Stage and Development Management Policies – Preferred Approach'</p> <p>Nick Lynch Planning Policy (LDF) Manager - Planning, Housing and Regeneration</p>	<p>We are in the process of developing a set of planning documents, known as the Local Development Framework (LDF). Together these documents form the overarching local policy framework for planning the future of Barnet. The LDF is a 'folder' of separate documents and two of the most important documents are the Core Strategy and Development Management Policies. We are therefore seeking the views of residents on these documents during a consultation period that lasts until November 25 2010</p> <p>www.barnet.gov.uk/planning-consultations</p>
<p>2. Petition Received</p> <p>Market Lane / Watling Avenue</p> <p>Anti Social Behaviour</p> <p>46 Signatures</p>	<p>The issues identified in the petition have previously been raised by residents and raised/confirmed by SNT/PIT patrols. In response both LB Barnet and Barnet police have prioritised resources for the area.</p> <p><u>Waste Issue</u></p> <p>PIT have been monitoring / patrolling 2- 3 times per week for a number of weeks.</p> <p>Residents and businesses have been written to regarding waste and follow up action has included warning notices for duty of care / FPN's and unauthorised bins removed where traders do not hold a trade waste agreement. PIT are liaising with street cleansing to manage/improve the area, however this requires constant monitoring.</p> <p><u>Crime/ASB/Substance Misuse</u></p> <p>The SNT have been leading on the crime issues and have been carrying out daily patrols in the area and implementing stop and search powers as appropriate. A number of individuals have been taken into custody and items, including drug and alcohol litter, have been found. Despite the daily patrols and arrests both police and LB Barnet are not satisfied that the problems have been fully resolved and a partnership meeting has been arranged for 22 October 2010 to consider wider locational issues and long-term solutions. A</p>

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	<p>drug and alcohol outreach team has also visited the location several times over the last 4-5 weeks offering access to specialist substance misuse services and the drug and alcohol arrest referral team have linked with police colleagues at custody suites to offer similar access (and consider other options around enforcement such as DRRs/ATRs – Drug Rehabilitation Requirements/ Alcohol Treatment Requirements).</p> <p>Michael Kelly Michael.kelly@barnet.gov.uk</p>
<p>3. The leaves in the first field of York Park Cool Oak Lane end have not been cleared. Last years crop is still laying on the grass and this years are starting to drop. Because they have been down so long they end up burning the grass off and we end up with large mud patches.</p> <p>Geoff Johnson Chairman of the Woolmead Residents Association.</p>	<p>The leaves were dealt with last year on a number of occasions and a final clearance undertaken following requests via the resident forum. Leaf clearance will be undertaken throughout November and December and any further visits required in January.</p> <p>Jenny Warren parks@barnet.gov.uk</p>
<p>4. New Parkfield School</p> <p>a) Following 2 years of inclusion on Hendon Residents Forum documents I still have no privacy the rear of my property.</p> <p>Can the Council please comment?</p> <p>b) The Sturgess Road entrance has poor road safety including poor signage and no yellow lines. Can this be reviewed?</p> <p>c) Parking in Stugess Road and Dallas Road is very difficult considering that local business from West Hendon Broadway use these roads to park in Free Bays.</p> <p>Can this be reviewed?</p> <p>d) Is it possible that the attendees of the Mosque in Brent View Road use this road to queue in prior to entering?</p>	<p>The project manager has logged the issue of the yellow lines and the view from Mr Danns Property as defects and will be addressed by the building contractor once the year's defects liability has lapsed- this is November 2010</p> <p>Omar Villalba Omar.vilalba@barnet.gov.uk</p> <p>We will shortly be commencing surveys in this and some nearby roads as part of an exercise to investigate safety and the se issues will be incorporated as part of the study. Additionally, the school will also be expected to raise concerns such as those noted as part of the School Travel Plan process aimed at encouraging safety in the vicinity of schools and encouraging alternative modes of travel</p> <p>Although yet to be confirmed it is anticipated that the council will be reviewing borough wide the most appropriate use for bays that currently provide free parking and this area will therefore form part of that review.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>This has been handed over to the local Safer Neighbourhood Team (SNT) who will assess any issues arising from queuing to gain entrance to the Mosque. The local SNT have a long established and very positive community</p>

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<p>Mr Dann</p>	<p>relationship with the Mosque and will work with them to address any issues identified.</p> <p>Michael Kelly Michael.kelly@barnet.gov.uk</p>
<p>5. The Edgware War Memorial and what is going to be done to add the names of the fallen from Burnt Oak and Edgware from WW2 and subsequent conflicts</p> <p>President of new Edgware Branch, British Legion</p>	<p>We will ensure that this issue will be put to the Barnet War Memorials Initiative which is currently being led by the Deputy Lieutenant.</p> <p>Mark Armstrong Mark.armstrong@barnet.gov.uk</p>
<p>6.</p> <p>a) Parking and other problems in Montagu Road West Hendon linked to the new school</p> <p>b) What is happening to the Welsh Harp boating base</p> <p>c) The increase in burglary in West Hendon</p> <p>d) The new Councillors' allowances scheme: why will some</p>	<p>Officers are currently arranging for new surveys to be carried out to ascertain the exact levels of congestion etc that may be caused through increased numbers visiting the area. Once the survey findings have been analysed a decision will then be taken as to whether or what appropriate action might be taken.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>As part of the approved masterplan there are provisions for the Youth Sailing Base to be replaced to the south of Cool Oak Lane with a multi use facility however there are no formal details at this stage. Both Barratts Metropolitan and the Council are currently reviewing the viability of the Master plan and several options being considered. The Council endeavours to be in a position to update all parties in April 2011.</p> <p>The land is on a Long lease to the Council and for a period of 48 Months the site will be used by Barratts as their marketing suite as well as depot facilities for the construction of the initial phase of the regeneration of the estate which is due to start late October.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p> <p>Please see the attached for further information.</p>

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<p>e) conservative Councillors get a full chairman's allowance when they will chair only 3 meetings a year: and what does this equate to as their hourly rate?</p> <p>What assessment has the council made of the impact of Housing Benefit cuts on local residents' ability to remain in the Borough?</p> <p>Andrew Dismore</p>	<p>The Members' Allowances Scheme, approved by Council, is based on the office that a Member holds and not on the number of meetings or an hourly rate.</p> <p>Aysen Giritli Aysen.Giritli@barnet.gov.uk</p> <p>Regrettably there are too many variables to give an answer because it depends upon landlord's decisions as to the rent charged, the wording of the legislation from the DWP, the local housing allowance rates in April and October and the behaviour of tenants who may be displaced from Central London.</p> <p>We have modelled the number and extent of the cuts to Housing Benefit based upon the April and October changes compared to January and June 2010 LHA rates</p> <p>Jon Barnett Housing Benefits Jon.barnett@barnet.gov.uk</p>
<p>7. As you will be aware, a number of changes to Housing Benefit planned from next summer onwards will have a disproportionate impact on Barnet.</p> <p>Obviously it would be most desirable if landlords reduced to their rents to the lower levels set by the cap and the move to the 30th percentile, but given the scale of the reduction in London, and the relatively small size of the total private rental market accounted for locally by HB recipients, this cannot necessarily be counted upon.</p> <p>I would, therefore, be grateful if you can let me know the following:</p> <p>a) Has Barnet Council plans to advise all current and new LHA claimants of the new rules and if so, when?</p> <p>b) Will claimants be advised of their rights in respect of making applications as homeless, and if not, why not?</p>	<p>Yes in conjunction with the DWP who will be supplying publicity materials once the legislation is laid before Parliament</p> <p>Claimants approaching Barnet Council will first be assisted in attempts to prevent them from becoming homeless in their present accommodation.</p>

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c) Have any discussions been had with landlords and letting agents in Barnet regarding their willingness to lower rents to within the new limits? If yes, what indications have you received that rents will fall?	Preliminary discussions have been held although there are no positive indications yet. We intend to discuss this with landlords at a forthcoming Landlords Business Club meeting.
d) Can you confirm that any household assisted into a private sector leased flat under the provisions of Homelessness relief and prevention will be entitled under the existing legislation to make a claim as homeless to Barnet Council if their landlord does not renew their lease or they are unable to pay their rent due to a shortfall between Local Housing Allowance and rent payable?	We accept that any tenants made homeless as a result of national benefit changes cannot be found intentionally homeless and are entitled to approach the council for assistance.
e) Has any assessment been made of the numbers of households in this category?	Yes. The DWP has provided estimates of the number of households affected.
f) Is Barnet Council continuing to advice families applying as homeless to take private accommodation (including PSL schemes with and without landlord incentives) and will this practice continue a) until or b) after new LHA limits are put in place next year?	Yes, although the supply of accommodation has fallen considerably over the past 6 months. We continue to assess the situation and look to provide as many viable accommodation options as possible to meet housing demand.
g) Has any assessment been made of the numbers of households overall who are likely to make a valid homelessness application to Barnet Council in 2011/12?	Yes, although there are a number of factors to be taken into account making forecasts difficult. Whilst we can estimate the projected shortfalls, we do not know how the changes will affect the market and the proportion of landlords willing to let to HB claimants post reforms. Projections are made against current LHA rates. We do not know what the rates will be in April 2011 and October nor the effect of any phasing.
h) If not, when will such an assessment be made?	Yes. Members have been briefed and a letter was sent to the Secretary of State which included concerns raised.
i) Have any discussions taken place between Councillors or officers of Barnet Council and Ministers or officials, or any representations be made, regarding changes to homelessness legislation, and if so, what were they?	Supply of accommodation is currently low and therefore steps are being taken to ensure an increase in supply both in the short-term and long-term.

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j) Is Barnet Council currently seeking to procure additional units of Temporary Accommodation to meet the needs of homeless households above present levels in, or after, 2011?	Target areas are yet to be identified. Out of borough and out of London moves are being considered.
k) If so, where and how many units in each case? (specifying the borough or local authority area?)	See above
l) If 'not yet', when will a decision be made on the procurement of additional units of TA?	There is no direct financial impact anticipated for TA in 2011/12. Leased and licensed TA subsidy is calculated using the January LHA rate of the preceding year. The DWP have declared that the January 2011 LHA rate used for TA will then apply for two years. The issue facing TA is future supply. However there will still be an issue of Housing Benefit subsidy loss on some existing contracts from April 2011.
m) What estimates have been made of the financial impact on the council of the application of reduced LHA levels to Temporary Accommodation in each year from 2011/12 If none, when do you anticipate such estimates being made?	
n) Is Barnet Council currently seeking to procure additional units of Temporary Accommodation to meet the needs of homeless households above present levels in, or after, 2011?	See j)
o) If so, where and how many units in each case? (specifying the borough or local authority area?)	See k)
p) If 'not yet', when will a decision be made on the procurement of additional units of TA?	See l)
q) Has any assessment been made of the number of children in families in privately rented accommodation (including that secured by the Council) who are: <ul style="list-style-type: none"> - On the Child Protection Register - Have Statements of Special Education needs - Are otherwise deemed to be vulnerable or at risk? 	No. There are data protection issues for Housing and Housing Benefits. Social Services would undertake these assessments.
r) What estimate has been made of the extra resources that will be required to ensure the Council is able to fulfil its statutory duties to those who are homeless or threatened with homelessness and its duties under the Children's Act? What assumptions are these	We do not know the full impact because, as above, there are a number of unknown factors that will determine the number of households approaching the Council. Steps have been taken to prioritise the procurement of PSL accommodation to enable the council to meet increases in demand.

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<p>estimates based on? Is this fully reflected in the Council's budget planning for 2011/12?</p> <p>Andrew Dismore</p>	<p>Nick Lowther Housing nick.lowther@barnet.gov.uk</p> <p>Jon Barnett Housing Benefits Jon.barnett@barnet.gov.uk</p>
<p>10. Controlled Parking Zone – Ravenshurst Avenue, London, NW4</p> <p>Mr P Mistry has raised 6 points of concern regarding Ravenshurst Avenue, Egerton Road and Somerset Road</p> <p>Officers of the Council have had the opportunity of considering Mr P Mistry's written representations.</p> <p>Mr P Mistry</p>	<p>Officers have been aware of the concerns regarding parking for some time and had intended that they would be addressed as part of the Hendon Controlled Parking Zone review. Although questionnaires relating to the review have been distributed and a significant number returned, no further action has been taken as at this time no schemes of this nature are being progressed due to the considerable pressure on available funding.</p> <p>The 3 roads mentioned by Mr Mistry are all residential roads, as such they are swept every four weeks. The sweeping operation includes mechanical & manual sweeping. We are aware of the the large numbers of students in the area and in addition to the cyclic sweeping 3 times per week litter patrols are carried out. Residents can also report accumulated litter via customer services and we will respond within 24hrs of receipt of these requests.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>Dave Ward Dave.ward@barnet.gov.uk</p>
<p>8. a) Once again I have to ask for an extension of the WH3 CPZ particularly for the lower half of Montagu Road.</p> <p>The ACE school has been running for a year now and the volume of traffic is enormous and is making our lives intolerable. We need parking ideally from 10am to 9pm seven days a week. The school is operating a 12 hour day and is also open on Saturdays and Sundays. The evening school comes out between 6.30pm and 7pm just when residents are coming home from work and the whole area can be gridlocked. We need CPZ extension and a traffic management plan from the school.</p> <p>b) Is there anything the Council can do to make absentee landlords improve their properties?</p>	<p>This issue will be addressed as part of the investigations to be carried out as referred to in question 6a above:-</p> <p>Officers are currently arranging for new surveys to be carried out to ascertain the exact levels of congestion etc that may be caused through increased numbers visiting the area. Once the survey findings have been analysed a decision will then be taken as to whether or what appropriate action might be taken.</p> <p>When an Environmental Health Officer inspects a property where serious issues are identified under certain legislation there is a statutory duty to take</p>

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<p>Judy Shepherd</p>	<p>action regardless of whether the landlord is an absentee landlord for example under the Housing Act 2004 where a category 1 hazard exists the Council has a statutory duty to take action and under the Environmental protection act once a statutory nuisance has been identified the Council has a statutory duty to require the abatement of the nuisance.</p> <p>Once these issues have been identified the Council will take all steps known to them to identify the owner and/or the landlord of the property e.g. checking the details registered with Land Registry. If notices are served which are subsequently not complied with the Council may undertake the work in default of the owner. The cost of doing so is registered as a charge against the property. If the charge is significant this could result in the enforced sale of the property to pay off the debt.</p> <p>Belinda Livesey Belinda.Livesey@barnet.gov.uk</p>
<p>9. Glendor Gardens</p> <p>I would like to raise the difficulties of parking in Glendor Gardens. Can the Council please help?</p> <p>Mr Somers</p>	<p>The council do not have any plans to carry out investigations regarding parking in this road, but the petition will be held on file for future reference should any investigation be agreed in the future.</p> <p>The council does have measures in place across the borough to deter vehicles over 5tonnes gross weight from parking in residential roads between 6.30pm and 8am and it is considered that the current arrangements are sufficient for deterring vehicles of unacceptable weight parking overnight on the boroughs roads.</p> <p>Karen Grinter Karen.grinter@barnet.gov.uk</p>
<p>11. Potholes need further repairing at the junction of:</p> <p>a) Vivian Road with – Audley Road and Servington Road</p> <p>Dr Ghosh</p>	<p>Officers of the Council will investigate the site with a view to carryout the repairs within...several Days if required. A further sweep of the borough is to be organised to check all roads by December 2010 and if required, we may be able to fix other problems not identified as part of the current pothole elimination programme.</p> <p>Brian Francis Brian.francis@barnet.gov.uk</p>

Date of Future Meetings

Date	Venue
30 November 2010	St Joseph's Pastoral Centre, St Joseph's Grove, The Burroughs, Hendon, London NW4 4TY
18 January 2011	Sangam Community Centre, 210 Burnt Oak Broadway, Edgware
15 March 2011	Barnet Multicultural Community Centre, Algernon Road, Hendon NW4

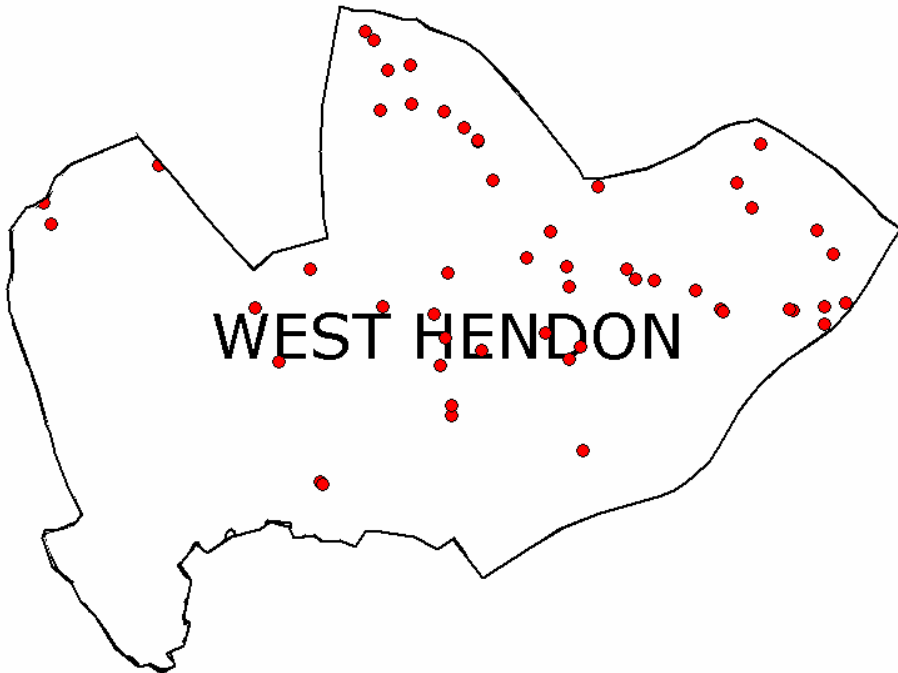
Contact: Paul Frost, Democratic Services Officer, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk

Burglaries In West Hendon

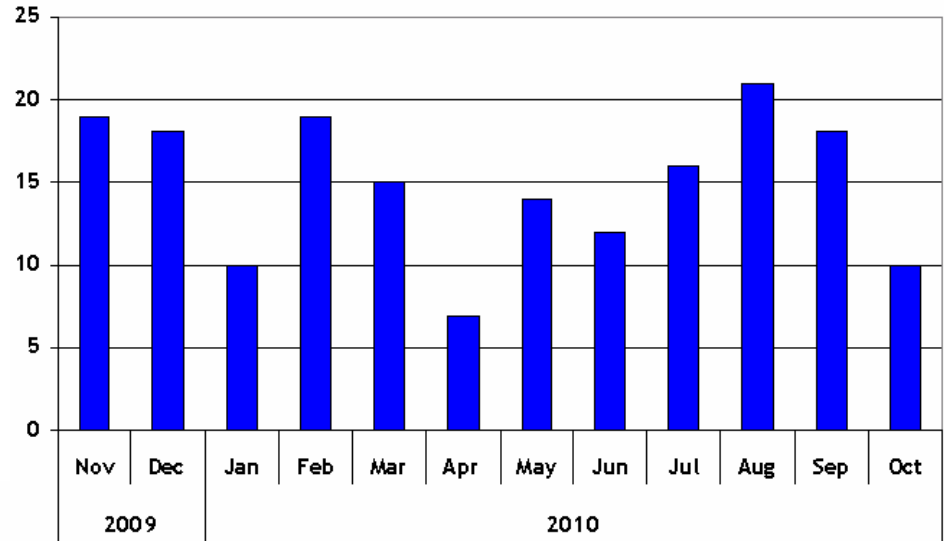
Burglary Levels in West Hendon

Since July 2010, there has been an increase in residential burglaries in West Hendon. Over the previous 12 months, there has been an average of 15 burglaries per month in this ward. However, since July 2010, levels have been constantly over this figure. Between April and June 2010, there were 33 burglaries; between July and September, there were 55 burglaries. This represents a 40% increase in burglaries in the previous 3 months.

Locations of Burglaries in West Hendon for the Previous 3 Months



Burglaries in West Hendon Per Month (November 09 - October 10)



This increase in burglaries in West Hendon ward may be due to Operation JUPITER; a burglary operation with a focus on Childs Hill ward, which may have caused some displacement to West Hendon and the surrounding areas.

Of note, a relatively high number of vehicles have been stolen by means of burglary in West Hendon compared to other Barnet boroughs.

Crime Prevention Advice: DO NOT LEAVE YOUR CAR KEYS ON VIEW OR NEAR YOUR FRONT DOOR.

HENDON RESIDENTS' FORUM

13 September 2010

St Peters Church, Stonegrove, Edgware, HA8 8AB

Action/Update Note

Chairman: Councillor John Hart*

Vice-Chairman: Councillor Sury Khatri*

*Denotes Councillor Present

Issue Raised	Response	Update
<p>1. No money spent on Sunningfields Crescent end of Sunnyhill Park</p> <ul style="list-style-type: none"> • 15 foot metal railings have been removed • Stone wall built in 1920s is falling down but Council won't repair (has letter from Matthew Offord dating back to Feb 2008 nothing has been done) • Stone steps into park covered by wire and metal trellis as they are dangerous (not being repaired – an eyesore) • No flowers at Sunningfield Crescent end <p>Mr Michael Sable</p>	<p>SunnyHill Park is treated and managed as one entity. Considerable investment has been made in the park, outlined below are some of the works that have been undertaken since April 2009:</p> <ul style="list-style-type: none"> - Refurbishment of pavilion - Clearance of ditches, removal of redundant beds - Fence off oak tree saplings - New dog bins - New litterbins - Refurbishment of benches & picnic tables - New spring mobiles in playarea - Fully accessible toilet (joint project with café) - Playbuilder playarea - Enhance wildflower meadow <p>There are no flower beds in Sunnyhill Park and it is not intended to install any. Throughout the park there are substantial shrub beds, including the Sunningfields Crescent end.</p> <p>The belvedere and steps at the Sunningfields Crescent entrance require substantial works; an</p>	<p>No further response.</p> <p>Jenny Warren park@barnet.gov.uk</p>

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		<p>interim repair to the steps to make them serviceable was explored in 2008 for approximately £12,000. However, the entire area needs completely re-constructing and investment of this level would be wasteful.</p> <p>There is no funding available to carry out the works and a lottery or capital bid would be needed to try and obtain funding for the works which may exceed £200k; this is a large project for which there are no resources available to invest in at this time.</p> <p>Jenny Warren park@barnet.gov.uk</p>	
2.	<p>School Gates – Edgware Junior School</p> <p>a) I observe that new gates at Edgware Junior School are of the electronically controlled rolling gate variety. These gates weigh between ½ and ¾ ton on average.</p> <p>In view of the fact that 2 five year old girls have been crushed to death in recent weeks by this type of gate, have the Council carried out any assessment on the safety of this type of gate? How many have been installed at other Council establishments in the Borough?</p> <p>b) Libraries</p> <p>There is much rumour of the Council intending to close down or sell off libraries, is this so? Burnt Oak Library</p>	<p>Health and safety is a local function that is the responsibility of schools. Schools can however seek advice from the Council's Health and Safety Unit. The Director of Children's Service will alert this unit to the resident's concerns</p> <p>Val White Val.white@barnet.gov.uk</p> <p>The Health and safety unit are aware of this and have produced a bulletin which will be circulated to all Schools and other interested parties this week. It will also be posted on the Barnet Grid for Learning.</p> <p>Mike Koumi Mike.koumi@barnet.gov.uk</p> <p>Barnet Council will be running a review of our library service this autumn. We would like to hear from library users and other residents to make sure our library service meets their needs.</p>	<p>No further Response</p> <p>Val White Val.white@barnet.gov.uk</p> <p>No Further Response</p> <p>Mike Koumi Mike.koumi@barnet.gov.uk</p> <p>No Further response</p> <p>Tom Pike Tom.pike@barnet.gov.uk</p>

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<p>c) Last Thursday 02 September 2010 at 7:55pm I was stopped from entering the Burnt-Oak library by 2 security guards, (I only went there to collect a free newspaper as the library closes at 8pm) Understandably I was annoyed!</p>	<p>We will be asking residents and library users about their experiences of using library services, priorities, strengths and weaknesses of our library service, and ideas for the future.</p> <p>Our library service has been successful because it has a history of innovation, and we need to continue to adapt to ensure our services are fit for purpose as needs change. £1.3m was invested in our network of leading libraries in recent years, creating a more pleasant customer environment, adding self-service technology, replacing our library system, and building a new library in South Friern. We have also renovated Burnt Oak library into a new library customer service centre and successfully invested in e-books. As a result, visits to libraries grew by almost 11% last year, bucking the national trend, and 86% of our users view the service as 'very good' or 'good'.</p> <p>At this stage, no decisions have been taken and no options have been proposed for how the library service will operate in the future. While this review is taking place with a backdrop of a challenging financial situation for the public sector, the prime intention of the review is to support the provision of a service that is fit for purpose, now and in the coming decade.</p> <p>Tom Pike Tom.pike@barnet.gov.uk</p> <p>Security guards are provided to support the Customer Service Centre on the ground floor. They are funded by the Council's Customer</p>	

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d)	<p>Who pays for these guards? Is any of there cost put onto the library services?</p> <p>Allotments</p> <p>There is much rumour of the Council intending to sell off allotments, is this so?</p>	<p>Services team, and there is no cost to the Library Service.</p> <p>We will remind the security firm that they are there to support access to our services for the whole of our opening hours.</p> <p>Tom Pike Tom.pike@barnet.gov.uk</p> <p>The Council are currently working towards piloting a devolved allotment management model with an individual site in which the site is managed entirely by the allotment society with the Council maintaining the ownership of the land. This is with the view that if the pilot is successful this would be rolled out across other allotment sites. In cases where sites are unviable i.e. below 75% occupancy rates and no management process can be put in place the Council would need to consider disposal as an option.</p> <p>Jenny Warren park@barnet.gov.uk</p> <p>We are currently investigating this site together with a tenant of another sports use site in Grahame Park Way, neither of which sites</p>	<p>No further update. Report to Cabinet expected in November 2010.</p> <p>Jenny Warren park@barnet.gov.uk</p>

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<p>e) Pavilion Way Playing Fields</p> <p>Pavilion Way Playing Fields off Deansbrook Road, Edgware are still not being utilised. What is the Council intending regarding this site?</p>	<p>provide modern facilities for the community, to see whether more effective opportunities, and better use of the land can be provided. Discussions are in progress concerning Pavilion Way, with the tenant of the Grahame Park Way premises who have proven experience of modernising and successfully managing such facilities.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>	<p>The Council is continuing its evaluation of its options for the property.</p> <p>George Church George.church@barnet.gov.uk</p>
<p>f) Shop Cages</p> <p>As I predicted several years ago at Residents Forums, the situation in Watling Avenue, Burnt Oak would spread around the Borough. I noticed the problem in Mill Hill, Hendon Central, Finchley and Edgware. What is the Council's intentions about this?</p> <p>Mr G Heaphy</p>	<p>Cages erected on public land or that are sublet require a licence from the council and we can exercise some control over their removal. If the trader has erected the cage on private land and is not subletting then we cannot do anything from a street trading/licensing perspective.</p> <p>Recent focus has been on three hot spot areas for street trading - Finchley, Burnt Oak and Golders Green and have been taking enforcement action as appropriate. We are now shifting focus to the other areas in the borough in relation to illegal street trading. It is essential that members of the public continue to report issues direct to the team so that we can target resources accordingly.</p> <p>Michael Kelly Michael.kelly@barnet.gov.uk</p>	<p>If the structure erected is on highway land then enforcement action by the council's Highway Team is likely to be taken in order to secure its removal.</p> <p>If the structure is permanently fixed, on private land and considered to result in a visually obtrusive feature detrimental to the appearance of the street scene, then a planning enforcement notice would be served to secure its removal.</p> <p>Whilst the council's Planning Enforcement service has a comprehensive list of properties where investigations have been carried out it does not have specific lists relating to types of breaches and the area they are located. If complaints are made relating to specific properties then an investigation would be carried out and the complainant notified of the council's</p>

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			<p>actions.</p> <p>Joe Henry Joe.Henry@barnet.gov.uk</p> <p>Premises trading on the public highway, and therefore licensed under a street trading license, continue to be monitored to ensure that no cages are being erected on the public highway.</p> <p>Emma Phasey Emma.phasey@barnet.gov.uk</p>
3.	<p>West Hendon - most of the shops are encroaching on the pavements/footways especially 203 West Hendon Broadway, NW9.</p> <p>Dr Arun Ghosh</p>	<p>In addition to the 3 target areas for street trading recently targeted we have also been dealing with any specific complaints brought to our attention.</p> <p>We have not had any recent complaints about this particular premises however we will ensure that the area in general and this premises in particular are visited.</p> <p>Michael Kelly Michael.kelly@barnet.gov.uk</p>	<p>We continue to monitor this in West Hendon and will be re-visiting the area shortly to apply any appropriate enforcement required (203 very specifically included).</p> <p>Emma Phasey Emma.phasey@barnet.gov.uk</p>
4. a) b)	<p>After two serious accidents recently, when is Barnet Council going to do something about the death trap traffic lights at the junction of Cool Oak Lane & West Hendon Broadway. The traffic lights change to quickly resulting in vehicles jumping the lights at this junction. The Residents Association have asked for a cross now light to ass it elderly people trying to cross this dangerous road for the last eight years and nothing has been done is the Council waiting somebody to be killed.</p> <p>The emergency gate from Tyrell Way into</p>	<p>Officers have contacted Transport for London with a view to establishing the possibility of introducing a controlled pedestrian crossing. Having discussed the issue with Transport for London, they are of the opinion that all the junctions along West Hendon Broadway would need to be studied together in order to obtain an operational model that would not result in worsening the congestion that can occur currently. At this stime there is no funding available to undertake such a study.</p> <p>However, plans do exist as part of the West Hendon Regeneration programme that include</p>	<p>No further comments</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>No further comments</p>

Issue Raised	Response	Update
<p>Cool Oak Lane has been left open again and cars are using it as a short cut, the ward Councillors get constant complaints about this problem. Why can't the people who leave this gate open close it.</p> <p>c) There is a section of fence missing from the side of the path near the play area in York Park. This means tha children can get right down to the waters edge and obviously this is dangerous. Could this please be replaced or repaired.</p> <p>Geoff Johnson Chair Woolmead Avenue and Welsh Harp Area Residents Assciation</p>	<p>the provision of pedestrian facilities at the junction. While no timescale is available at this time in the absence of funds to pursue an independent study of West Hendon Broadway the Council will at this time have to investigate this location as part of the regeneration process rather than as a separate issue.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>The emergency gate should only be used in emergencies and is not meant to be used for normal traffic purposes. Unfortunately although the gate is locked regularly is appears that the lock is constantly broken and the gate access utilised. Requests will be made to the Council's Priority Intervention Team to see if the culprits can be identified to improve matters.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>Arrangements have been made to repair the fencing. This will be undertaken early w/c 13th September.</p> <p>Jenny Warren park@barnet.gov.uk</p>	<p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>The fencing was repaired.</p> <p>Jenny Warren park@barnet.gov.uk</p>
<p>5. Burnt Oak Market is swamped with large rats. These are coming from the shops either side of the steps down to the market. I have telephone to the appropriate office at Barnet, and he has been to see for himself. When he telephone to me he explained that he had been there previously. However, NOTHING has been done, and the rats are growing in number, with many baby rats.</p>	<p>We are aware of the situation getting worse late last week and the district officer Mr Sedman is serving notice in several places where the problem is acute.</p> <p>Earlier this year we have served over 5 notices on premises to treat rats and Pest control service baited areas putting a lot of bait down and got refuse removed and some fences repaired and we had hoped this would improve</p>	<p>Environmental Health are continuing with taking enforcement action to get landowners to bait for rats in the vicinity of Watling market.</p> <p>We have also use tubelines to bait their land which also helps the situation.</p> <p>Ralph Haynes Ralph@haynes@barnet.gov.uk</p>

Issue Raised	Response	Update
<p>Barnet seems to be reluctant to do anything about this, and I will therefore have to go to the Health and Safety Dept. I am sure you know how the Black Death started in 1348 !!</p> <p>Theresa Harvey</p>	<p>the situation.</p> <p>The district officer visits the area almost weekly however due to the stream, the transient nature of the area with a lot of food premises and vagrants means the area is susceptible to rat infestations. We will of course continue to monitor and get all landowners to treat for rats and remove refuse where this is evidence of rat infestations and food attracting pests. If residents have specific information where rats are nesting or food waste is present or broken sewer pipes please contact us and we will investigate.</p> <p>Ralph Haynes Ralph@haynes@barnet.gov.uk</p>	
<p>6. (a) How frequently are Church Way footpath, Heming Road, Fairfield Crescent, Fairfield Avenue and the footpath/steps between Fairfield Crescent and the Deansbrook Road bridge swept?</p> <p>(b) Would "no littering" signs help to reduce the amount of litter dropped?</p> <p>(c) What steps are taken to enforce the litter laws in this area?</p> <p>Peter Despard Church Way Neighbourhood Watch</p>	<p>All of these locations are swept every 4 weeks as part of our neighbourhood sweeping schedules. In addition to this responsive works are carried out as and when required.</p> <p>I will arrange for ' no littering signs to be put up on lamp columns '</p> <p>PIT team ' Paul Lamb ' will need to comment on this.</p> <p>Dave Ward Dave.ward@barnet.gov.uk</p> <p>The PIT will liaise with cleansing regarding the report of littering at this location. PIT will monitor and are able to take action where littering is witnessed.</p> <p>Michael Kelly Michael.kelly@barnet.gov.uk</p>	<p>Unfortunately we do not have spare resources at present to carry out more frequent sweeping at this location. The key is to persuade people not to make a mess in the first place. Residents can call 02083594600 to report any accumulations of litter, dog fouling, broken glass. we will respond to these reports within 24hrs Mon to Fri.</p> <p>We have installed 'no littering signs' and are reviewing their impact.</p> <p>No dog fouling signs will be put up in the Ramilies Road/Worcester Crescent area.</p> <p>Dave Ward Dave.ward@barnet.gov.uk</p> <p>Uniformed PIT officers have monitored this area and liaised with cleansing. There have been no</p>

	Issue Raised	Response	Update
			<p>littering offences witnessed in the immediate area; however three fixed penalty notices for fly-tipping were given in Burnt Oak ward during September.</p> <p>Michael Kelly Michael.kelly@barnet.gov.uk</p>
7. a)	<p>Could you please advise an update on the agreed maintenance of the 25 war memorials in Barnet, in view of the Budget mentioned previously? When will each memorial's renovation be expected to be completed?</p>	<p>There are currently three main war memorial projects this financial year; La deliverance (complete) and some cleaning operations still underway at Hendon and Mill Hill. Condition surveys have been undertaken at churchyards and memorial sites to inform future programme of maintenance works. The renovation of memorials is ongoing but subject to available funding, prioritises in condition of each memorial site are reviewed annually.</p> <p>Keith Rowley Keith.rowlwy@barnet.gov.uk</p>	<p>Maintenance programme</p> <p>We have the responsibility to maintain 11 memorials. The maintenance programme is proceeding and is on going. Works have been completed at the Hendon War memorial and La Deliverance, while the Mill Hill Memorial will be finished before Remembrance Day. A programme of improvement has commenced on the New Barnet Memorial. Phase one, involved the removal of trees (the roots of which had caused severe damage) together with a small scale presentation and maintenance programme (supported by a generous gift) .Phase Two is being worked up at the moment to effect the long term repair of the roots damage.</p> <p>Addition of names</p> <p>Following the successful addition of a plaque to the East Barnet memorial a similar request has been received by us to allow a plaque to be added to the New Barnet Memorial bearing the names of New Barnet Residents who gave their lives and who are not recorded elsewhere. All necessary funds have been raised by those proposing the addition.</p>

Issue Raised	Response	Update
<p>b) Uphill Road / Mill Hill</p> <p>Could the Authority issue instructions regarding temporary traffic signals which should no longer be operative when no road works exist.</p> <p>c) Can I enquire when in accordance with the UDP adopted in 2006 as to when the authority will review its cemeteries and the lack of them? Having undertaken to do so by 2010, practically when we are to expect 60-70 thousand new comers, not then anticipated.</p> <p>Clive Cohen</p>	<p>A Street Works inspectors has visited Uphill Road and identified that no works are currently taking place and there are no temporary traffic signals in place.</p> <p>Our records show that some work was recently carried out by Veolia Water which involved excavations in the footway and partially in the road. The notice of works received from the contractor did not indicate the need for traffic signals to be placed. It is a requirement of the Street Works team that a request to place temporary signals is made with the notice of the intention to work. Such requests are reviewed and after careful consideration of the need and impact are either approved or rejected. As we are concerned that in this instance the process has not been properly adhered too by the Utility contractor we will raise our concerns with them and request that this situation does not repeat itself. Thank you for bringing this matter to our attention.</p> <p>Paul Bragg Paul.bragg@barnet.gov.uk</p> <p>The issue of providing burial spaces for London</p>	<p>The council is willing to consider such proposals where the memorial can support such additions and where the necessary funds are raised by those proposing the addition.</p> <p>Mark Armstrong Mark.Armstrong@barnet.gov.uk</p> <p>No further comment</p> <p>Paul Bragg Paul.bragg@barnet.gov.uk</p> <p>No further Comment</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>

Issue Raised	Response	Update
	<p>and addressing the needs of its diverse communities is a complex one which cannot be simply addressed by a borough acting alone. This was highlighted in Barnet's UDP. The draft revised London Plan highlights that there has not been an assessment of burial space in London for over 10 years and it is clear that the Mayor has to work with boroughs and cemetery providers to establish what is the current situation with regard to supply. This assessment should look at barriers to supply including the re-use and reclamation of burial space. The LDF is an evidence based document and it is imperative that evidence is up to date. We understand that the Mayor has commenced work on this assessment in the Summer.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>	

The Forum which commenced at 6.30pm ended at 7:50pm

Officers Present:

Martin Cowie – Assistant Director of Planning & Development Management
Neil Richardson – Acting Highway Manager
Paul Frost – Democratic Services

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